Forhom

Formation INTRA
>Infrastructure

ROAD OPERATION AND MAINTENANCE OPENING ASSISTANCE

Dates and duration to be agreed upon

Location to be agreed

Please contact us for a personalised quote

OBJECTIVES

- Understand the missions of a Road Operator
- Understand the Service Level Agreement
- Master the principles of organisation
- Understand how to control the operational risks

THE BENEFITS OF YOUR TRAINING

- - The programme is tailored according to the features of your project (tunnel, toll, ...)
- If required, you will be hosted by the O&M company that matches best your needs.

TARGET AUDIENCE

Managers and General Managers of Road O&M companies

GOOD TO KNOW

- Egis is a global player in Road O&M, with more than 2400 km in operations in 16 countries.
- Example of a 5 days programme

EDUCATIONAL PROGRAMME

Module 1

Operating principles

- Main missions
- Type of organisations
- Support functions
- Road availability - challenges and principles
- Maintenance and asset management - challenges and principles
- Tolling - challenges and principles

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Module 2

Steps of the opening

- Pre-op phase: staff, equipment, documentation
- First weeks of opening: monitor, check, adapt
- Transition phase: follow-up of reservations, follow-up of warranties, procedure optimisation

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Module 3

Routine operation

- Skills assessment and development
- Stakeholders management, public relations management (authorities, concessionaire, rescue teams, sub-contractors, etc.)
- Reporting: KPI, monitoring of the Service Level Agreement (SLA)
- Technical visit of O&M: toll plaza, control room, depot, etc.

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Module 4

Risk management and cost control

- Assessment of contractual and operational risks
- Key issues with stakeholders - crisis management
- Understand the costs structure and how to budget

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Prerequisites : Have held or currently hold a position related to the training theme